SHAHROOZ R. BHOPTI — Chief Strategic Indicator & Coaching Lead

Charlotte, NC or Any Metro Worldwide   (412) CLOUD-90   shahrooz.bhopti@gmail.com

PROFESSIONAL SKILLS

MANAGEMENT: Agile Coach; Application Lifecycle Management (ALM); Business Intelligence; Business Object Modeling; Business Process Modeling / Management (BPM); Client Server Architecture; CMMI; Continuous Deployment & Integration; Data Aggregation; Data Analytics; Distributed Architecture Data Warehouse Design; Extract Transform Load (ETL); Holacracy Coach; Information Lifecycle Management (ILM); Lean/LeSS Coach; Lean Portfolio Management (LPM); Master Data Management (MDM); Metadata Governance; Network Management Principles; Release Train Engineer (RTE/STE); SAFe (Scaled Agile Framework SASM) Certified Advanced Scrum Master; Six Sigma; Unified Modeling Language (UML); Use Case Development & Waterfall SDLC Methodology

FINANCIAL: Conversant with Hedge Funds, Managed Futures, Exchange Funds, High Yield Fixed Income Investment Management, Private Equity, Trade Settlement/Trade Processing, Stock Loan and Securities Lending. Leveraging coursework in Corporate Finance, Investment Management, Efficiency of Capital Markets, Futures and Options and International Finance

GENERAL BI/DA: @Risk Simulation; Altova XMLSpy; Apache Cloudera Hadoop; Atlassian (JIRA; Confluence); ELK (Elasticsearch; Logstash; Kibana); EMC Greenplum; Github; HP (Autonomy IDOL 10, Vertica); Informatica Powercenter; JetBrains (TeamCity; YouTrack); Microstrategy, New Relic; Oversight Systems; QlikTech QlickView; R; Segment; SnowPlow; Statistical Analytics; Theobald PPV/XtractIS; Tableau; Tibco Spotfire; VersionOne

ADOBE: Creative Ste (Acrobat; Captivate; Dreamweaver; Fireworks; Flash; Illustrator; Photoshop & Premiere)

AUDIT: ACL Audit Exchange; Alpine Miner; CaseWare (IDEA Server, Smart Exporter SAP Connector)

CRM/ERP: ACT; EGroupware; Goldmine; Microsoft Dynamics CRM; Openbravo; OpenERP; OrangeHRM; OroCRM (Symfony); Salesforce; Siebel; SugarCRM

IBM: Cognos; Infosphere; Lotus Notes; Netezza; SPSS

MICROSOFT: Access; Business Intelligence Development Studio (BIDS); Dynamics CRM; Excel (Pivot Tables, PowerPivot w Slicers, Solver, VBA Macros, Vlookup); Fabric; Lightswitch; PerformancePoint; PowerPoint; PowerView; Publisher; Project; Report Builder; SharePoint Designer; SQL Server Analysis Services (SSAS); SQL Server Data Quality Services (SSDQS); SQL Server Integration Services (SSIS); SQL Server Management Studio (SSMS); SQL Server Reporting Services (SSRS); Team Foundation Server, Visio and Visual Studio

ORACLE: 11G; Endeca; Essbase; Exadata; Hyperion Data Relationship Management; OBIEE OBIU ODM & TOAD

SAP: Business Explorer (Bex); Business Objects (BO); BusinessObjects Data Services/Integrator (BODS/BODI); Business Warehouse (BW); Crystal Reports; Sybase PowerDesigner

SAS: Analytics; BI Dashboard; DataFlux Data Management Platform; Enterprise BI Server; Enterprise Guide; Information Map Studio; MDM Data Integration Server; Web Report Studio

OS/NETWORK: Conversant with Apple Mac OSX; AS/400; Canonical Ubuntu; Cisco; Citrix; DOS; ODBC; OpenStack Oracle Sun Solaris / Illumos; Red Hat Linux and Microsoft Windows

TECHNOLOGY STACK: JavaScript; LAMP (Linux Apache MySQL PHP); DAX/MDX; Ruby on Rails; SQL and XML/HTML

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CAREER OPPORTUNITY

Proven leader with excellent interpersonal and organizational skills, eager to contribute authentic value in the Business Intelligence and Data Analytics arena. Agile Business Analytics Architect / Business Development Manager or Director with 28+ years of professional experience, primarily with *Finance, Marketing & Agile Information Technology*. Consulted with *Global Fortune 100* most reputable companies including:

Bank of America Merrill Lynch, BNP Paribas, Citigroup, Fujitsu, ICBC, KPMG, Pfizer, PWC & Wells Fargo.

PROJECT AVAILABILITY VIA W2 OR CORP TO CORP
TSA PRE✓ VERIFIED – KTN (KNOWN TRAVELER NUMBER) READY

Foundassion   2021 – Present (**c2c**)
Chief Strategic Indicator (Data Analytics Architect)/Platform Engineer (LPM)

Next Wave Network   2003 – Present (**c2c**)
Coaching Lead (Agile BI Architect)/Solution Engineer (RTE/SM)

- *Assessment | Delivery | Flow | Holacracy | Kanban | LeSS | SAFe*
  - Classroom/Enterprise/Mentor/Online/Program/Portfolio/Team/Virtual Training
    - Certified Scaled Agile Advanced Scrum Master (SAFe SASM Certified)
    - Trained in Implementing SAFe 5 (SPC)

Apex Systems   February 2022 – August 2023 (w2)

Bank of America   Remote (Charlotte, NC)
GT&O Consumer, Business & Wealth Management Tech Infrastructure (CBWT)

Portfolio Assessment Lead   Performance Engineering & Capacity Management (PE&CM)

Enterprise Agile Coach   Application Production Services Release Engineering and Core Tech Infrastructure (APSRE); Data, Analytics, and Insights Technology (DAIT/SODPS); …

Technology Infrastructure (TI) Mobilization – Agile Service Delivery
- ~ $3.5 – 4 billion (Annual Budget)
- Supported multiple workstreams across the GT&O Consumer, Business & Wealth Management Tech Infrastructure (CBWT)
- Improved Agile Service Delivery by enabling modernization while supporting a workforce of 6,000-12,000
- Necessitated close partnership with senior business and technology managers
- Assessed complex technology project teams and trains across multiple technology, operations, and business units
- Coordinated efforts across multiple technology teams / trains and across multiple projects
- Managed multiple projects across multiple related technology teams
- Demonstrated initiative, ownership, and accessible availability by providing large scale agile coaching support mobilizing GT&O Consumer, Business & Wealth Management Tech Infrastructure (CBWT)

Agile Coaching Support:

Application Delivery Integration (ADI)	Data Center Exit	NPT
Application Solutions & Integration (ASI)	Data Management Technology (DMT)	Operations
Audit GIS Mandates	Document, Content, and Record Services (DCRS)	OPEX
ATM, Financial Center, and Real Estate Technology Delivery & Services (ATM)	Digital Group Sales and Personalization (DGS&P)	OpsTech
	Enterprise Architecture & Engineering (EAE)	Production Governance & Analytics
BAU	EDPAS DMT GIS EDGeStability (EDGE)	Regional Management
Banking & Lending Technology (BLT)	Employee Experience Technology (EET)	Retail Preferred Small Business Wealth Technology (RPSWT)
Business Management, Resiliency and Controls (BMRC)	Enterprise Risk and Finance Technology (ERFT)	Self-Funded Initiative (SFI)
Business Operations	Global Banking Technology (GBT)	Solution Engineering
C4E (Center for Enablement)	Global Markets Operations Technology (GMOT)	Trading Operations Resiliency (TOR) GWIM
CIO Business Initiative (HSC)	Gov & Analytics	Wealth Management Technology (WMT)
Client Facing Platform Technology (CFPT)	Investment & Banking Production Technology (IBPT)	
Contact Center	Investment Engineering Production Services (IEPS)	
Core Customer Data Platforms (CCDP)	Mainframe	
Corporate Functions & Data Management Tech APS (CDAPS)	Monitoring (MON) & Operational Intelligence (OI)	
Custom DB Engineering & Operations	Never Down	

https://horizon.bankofamerica.com/docs/display/RPCMENABLE/Agile+Maturity+Pilot

Apex Systems – Agile Coach   March 2021 – January 2022 (w2)

Wells Fargo Agile Coach – EFT (Corporate Risk Technology | Public Affairs & Marketing)   Remote

Provided Agile; Lean; LeSS; Kanban; SAFe coaching services alongside Apex Systems Corporate Risk team, as well as Public Affairs & Marketing team coaches, director, kanban leads, scrum masters, program manager, RTE, program and scaling coach for 21 Corporate Risk Technology and 34 Public Affairs & Marketing teams, including:
ERFT (CARAT - Escalations UI; RAR - Risk Asset Review Target State; RMP - Risk Management Platform)
PAM CVET Video Services, Digital Signage, WFOD, Meetings and Events Planning

- Performed Agile Registry Analysis to understand team composition, readiness, potential impediments.
- Assisted with reviewing and editing of workshop materials, including Agile Team 101, Kanban, Scrum Master, Product Owner, LeSS, Spikes, while aligning towards communication plan that ensured leaders, managers, and team members were to receive cascading information including relevant details about the activities, what to expect, how this affects roles, as well as change readiness evaluation of 51 Corporate Risk Technology and 243 Public Affairs & Marketing team members.
- Tested and assisted in the completion of Agile Health Assessments via interviews with Scrum Masters and Kanban Leads to understand their current knowledge as well as team dynamics and best practices, which supplemented the data that was provided on the registry.
- Attended and coached alongside the team on workshops including Agile Team 101, Kanban, Scrum Master, Product Owner, LeSS, Spikes, with a personal style to maintain focus on continuous relentless improvement, with interpersonal sensitivity, curious inquisitiveness, while also maintaining emotional stability in exploring innovative processes and disruptive thinking, as well as pragmatic options with indicative result metrics.
  https://confluence.wellsfargo.net/display/Agile2020/Corporate+Risk+Agile+Transformation+Home
  https://confluence.wellsfargo.net/display/PAMAgile

Signature Consultants – Agile Coach / Scrum Master   April 2019 – September 2019 (w2)
Bank of America – GBAMT Global Banking & Markets Tech   Charlotte, NC
SAFe (Scaled Agile Framework SASM) Certified Advanced Scrum Master | Agile Coach | RTE

- Global Banking & Markets Technology Servant Leader (SAFe® - Scaled Agile Framework 4.5 | SASM - Certified Advanced Scrum Master & RTE | Agile Coach) focused on Sales Performance & Profitability Global Data Hub and Reporting space as a potentially new Agile Release Train as well as assisted Treasury & Wholesale Credit Authorized Data Sources teams
- GT&O Global Technology & Operations; GWCDT E2E PORTFOLIO EXECUTION COO GOV
- Scrum Master, RTE, Agile Coach Classroom/Mentor/Online/Virtual Training across teams & trains
- Prepared and coached team agreement alignments, Inspect & Adapt sessions, PI Planning, Scrum of Scrums, PO Syncs, Backlog Refinements, Sprint/Iteration Planning, as well as Daily Standups
- Empowered Dev/Test efforts towards Sprint/Iteration Reviews, Retrospectives & System Demos
- Design and administration of Confluence, Jira and Jira Align custom dashboards

Signature Consultants – Agile Coach / Scrum Master   June 2017 – December 2018 (w2)
Bank of America – GT&O Global Technology & Operations;   Charlotte, NC
DQC Data Quality Control; CSWT Consumer Small Business & GWIM Wealth Management Tech

- SAFe (Scaled Agile Framework 4.5 | SASM) **Certified Advanced Scrum Master**
- Wore multiple hats, including Scrum Master, RTE, PM as well as Agile Coach Training until role was filled
- $130 Million in 2017 and $150 Million in 2018 part of Data Quality Control (DQC) Program / Marketing Insights & Technology (MIT) Portfolio Management
- Agile Transformation; Release Train Engineer, as well as assisted as temporary Project Manager
- Managing Multiple IT Project Forecasts, $3MM+ Budget Plans, Disaster Recovery Triage Activities and Risk Communications to Define, Enhance, Deliver, BAU processes with Marketing Technology applications including Enterprise Market Data Reporting (EMDR) and Application Center of Excellence (ACE) Marketing App (MA) Platforms
- Servant-leader, tracking and removing impediments, while coaching team in SAFe Agile practices.
- Facilitate daily standup scrum, sprint planning, demo, grooming and retrospective ceremonies.
- Shield team from outside distractions and interferences
- Leverage tools and insight to help develop team's predictability and progress (velocity, capacity planning, burndown/burn up charts from Rally to Jira, and other tools and metrics)
- Growing Marketing Application Content Library / Profile Pages on 16,000 iPads: