

“There are no failures, only outcomes” | shahrooz.bhopti.com  
“You can resolve to live your life with integrity. Let your credo be this:  
Let the lie come into the world, let it even triumph. But not through me.”;  
“For small creatures such as we the vastness is bearable only through love”;  
“How wonderful that we have met with a paradox. Now we have some hope of making progress.”  
GoodReads.com/DrivenCompassion (accepting recommendations)

**PROFESSIONAL SKILLS**

- MANAGEMENT:** Agile Coach; Application Lifecycle Management (ALM); Business Intelligence; Business Object Modeling; Business Process Modeling / Management (BPM); Client Server Architecture; CMMI; Continuous Deployment & Integration; Data Aggregation; Data Analytics; Distributed Architecture Data Warehouse Design; Extract Transform Load (ETL); Holacracy Coach; Information Lifecycle Management (ILM); Lean/LeSS Coach; Lean Portfolio Management (LPM); Master Data Management (MDM); Metadata Governance; Network Management Principles; Release Train Engineer (RTE/STE); SAFe (Scaled Agile Framework SASM) Certified Advanced Scrum Master; Six Sigma; Unified Modeling Language (UML); Use Case Development & Waterfall SDLC Methodology
- FINANCIAL:** Conversant with Hedge Funds, Managed Futures, Exchange Funds, High Yield Fixed Income Investment Management, Private Equity, Trade Settlement/Trade Processing, Stock Loan and Securities Lending. Leveraging coursework in Corporate Finance, Investment Management, Efficiency of Capital Markets, Futures and Options and International Finance
- GENERAL BI/DA:** @Risk Simulation; Altova XMLSpy; Apache Cloudera Hadoop; Atlassian (JIRA; Confluence); ELK (Elasticsearch; Logstash; Kibana); EMC Greenplum; Github; HP (Autonomy IDOL 10, Vertica); Informatica Powercenter; JetBrains (TeamCity; YouTrack); Microstrategy, New Relic; Oversight Systems; QlikTech QlickView; R; Segment; SnowPlow; Statistical Analytics; Theobald PPV/XtractIS; Tableau; Tibco Spotfire; VersionOne
- ADOBE:** Creative Ste (Acrobat; Captivate; Dreamweaver; Fireworks; Flash; Illustrator; Photoshop & Premiere)
- AUDIT:** ACL Audit Exchange; Alpine Miner; CaseWare (IDEA Server, Smart Exporter SAP Connector)
- CRM/ERP:** ACT; EGroupware; Goldmine; Microsoft Dynamics CRM; Openbravo; OpenERP; OrangeHRM; OroCRM (Symfony); Salesforce; Siebel; SugarCRM
- IBM:** Cognos; Infosphere; Lotus Notes; Netezza; SPSS
- MICROSOFT:** Access; Business Intelligence Development Studio (BIDS); Dynamics CRM; Excel (Pivot Tables, PowerPivot w Slicers, Solver, VBA Macros, Vlookup); Fabric; Lightswitch; PerformancePoint; PowerPoint; PowerView; Publisher; Project; Report Builder; SharePoint Designer; SQL Server Analysis Services (SSAS); SQL Server Data Quality Services (SSDQS); SQL Server Integration Services (SSIS); SQL Server Management Studio (SSMS); SQL Server Reporting Services (SSRS); Team Foundation Server, Visio and Visual Studio
- ORACLE:** 11G; Endeca; Essbase; Exadata; Hyperion Data Relationship Management; OBIEE OBIU ODM & TOAD
- SAP:** Business Explorer (Bex); Business Objects (BO); BusinessObjects Data Services/Integrator (BODS/BODI); Business Warehouse (BW); Crystal Reports; Sybase PowerDesigner
- SAS:** Analytics; BI Dashboard; DataFlux Data Management Platform; Enterprise BI Server; Enterprise Guide; Information Map Studio; MDM Data Integration Server; Web Report Studio
- OS/NETWORK:** Conversant with Apple Mac OSX; AS/400; Canonical Ubuntu; Cisco; Citrix; DOS; ODBC; OpenStack Oracle Sun Solaris / Illumos; Red Hat Linux and Microsoft Windows
- TECHNOLOGY STACK:** JavaScript; LAMP (Linux Apache MySQL PHP); DAX/MDX; Ruby on Rails; SQL and XML/HTML

**CAREER OPPORTUNITY**

Proven leader with excellent interpersonal and organizational skills, eager to contribute authentic value in the Business Intelligence and Data Analytics arena. Agile Business Analytics Architect / Business Development Manager or Director with 28+ years of professional experience, primarily with *Finance, Marketing & Agile Information Technology*. Consulted with *Global Fortune 100* most reputable companies including: Bank of America Merrill Lynch, BNP Paribas, Citigroup, Fujitsu, ICBC, KPMG, Pfizer, PWC & Wells Fargo.

**PROJECT AVAILABILITY VIA W2 OR CORP TO CORP**

**Foundassion** 2021 – Present (c2c)  
**Chief Strategic Indicator (BI/Data Analytics Architect)**

**Next Wave Network** 2003 – Present (c2c)  
**Assessment | Delivery | Flow | Kanban | LeSS**  
**Coaching Lead (Agile, Lean Portfolio Mgr., Release Engineer RTE, Scrum Master)**

- Certified Scaled Agile Advanced Scrum Master (SAFe SASM Certified) & trained in Implementing SAFe 5 (SPC)
  - Classroom/Enterprise/Mentor/Online/Portfolio/Virtual Training
- TSA Pre✓ Verified – KTN (Known Traveler Number) ready



**Apex Systems** February 2022 – August 2023 (w2)



**Bank of America** Remote (Charlotte, NC)

GT&O Consumer, Business & Wealth Management Tech Infrastructure (CBWT)

**Portfolio Assessment Lead** Performance Engineering & Capacity Management (PE&CM)

**Enterprise Agile Coach** Application Production Services Release Engineering and Core Tech Infrastructure (APSRE); Data, Analytics, and Insights Technology (DAIT/SODPS); ...

Technology Infrastructure (TI) Mobilization – Agile Service Delivery

- ~ \$3.5 – 4 billion (Annual Budget)
- Supported multiple workstreams across the GT&O Consumer, Business & Wealth Management Tech Infrastructure (CBWT)
- Improved Agile Service Delivery by enabling modernization while supporting a workforce of 6,000-12,000
- Necessitated close partnership with senior business and technology managers
- Assessed complex technology project teams and trains across multiple technology, operations, and business units
- Coordinated efforts across multiple technology teams / trains and across multiple projects
- Managed multiple projects across multiple related technology teams
- Demonstrated initiative, ownership, and accessible availability by providing large scale agile coaching support mobilizing GT&O Consumer, Business & Wealth Management Tech Infrastructure (CBWT)