SHAHROOZ R. BHOPTI   Agile | Architect | Business Intelligence | Data Analytics | Technology Director

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"There are no failures, only outcomes" | shahrooz.bhopti.com
"You can resolve to live your life with integrity. Let your credo be this:
Let the lie come into the world, let it even triumph. But not through me.";
"For small creatures such as we the vastness is bearable only through love";
"How wonderful that we have met with a paradox. Now we have some hope of making progress."
GoodReads.com/DrivenCompassion (accepting recommendations)

PROFESSIONAL SKILLS

MANAGEMENT: Agile Coach; Application Lifecycle Management (ALM); Business Intelligence; Business Object Modeling; Business Process Modeling / Management (BPM); Client Server Architecture; CMMI; Continuous Deployment & Integration; Data Aggregation; Data Analytics; Distributed Architecture Data Warehouse Design; Extract Transform Load (ETL); Holacracy Coach; Information Lifecycle Management (ILM); Lean/LeSS Coach; Lean Portfolio Management (LPM); Master Data Management (MDM); Metadata Governance; Network Management Principles; Release Train Engineer (RTE/STE); SAFe (Scaled Agile Framework SASM) Certified Advanced Scrum Master; Six Sigma; Unified Modeling Language (UML); Use Case Development & Waterfall SDLC Methodology

FINANCIAL: Conversant with Hedge Funds, Managed Futures, Exchange Funds, High Yield Fixed Income Investment Management, Private Equity, Trade Settlement/Trade Processing, Stock Loan and Securities Lending. Leveraging coursework in Corporate Finance, Investment Management, Efficiency of Capital Markets, Futures and Options and International Finance

GENERAL BI/DA: @Risk Simulation; Altova XMLSpy; Apache Cloudera Hadoop; Atlassian (JIRA; Confluence); ELK (Elasticsearch; Logstash; Kibana); EMC Greenplum; Github; HP (Autonomy IDOL 10, Vertica); Informatica Powercenter; JetBrains (TeamCity; YouTrack); Microstrategy, New Relic; Oversight Systems; QlikTech QlickView; R; Segment; SnowPlow; Statistical Analytics; Theobald PPV/XtractIS; Tableau; Tibco Spotfire; VersionOne

ADOBE: Creative Ste (Acrobat; Captivate; Dreamweaver; Fireworks; Flash; Illustrator; Photoshop & Premiere)

AUDIT: ACL Audit Exchange; Alpine Miner; CaseWare (IDEA Server, Smart Exporter SAP Connector)

CRM/ERP: ACT; EGroupware; Goldmine; Microsoft Dynamics CRM; Openbravo; OpenERP; OrangeHRM; OroCRM (Symfony); Salesforce; Siebel; SugarCRM

IBM: Cognos; Infosphere; Lotus Notes; Netezza; SPSS

MICROSOFT: Access; Business Intelligence Development Studio (BIDS); Dynamics CRM; Excel (Pivot Tables, PowerPivot with Slicers, Solver, VBA Macros, Vlookup); Lightswitch; PerformancePoint; PowerPoint; PowerView; Publisher; Project; Report Builder; SharePoint Designer; SQL Server Analysis Services (SSAS); SQL Server Data Quality Services (SSDQS); SQL Server Integration Services (SSIS); SQL Server Management Studio (SSMS); SQL Server Reporting Services (SSRS); Team Foundation Server, Visio and Visual Studio

ORACLE: 11G; Endeca; Essbase; Exadata; Hyperion Data Relationship Management; OBIEE OBIU ODM & TOAD

SAP: Business Explorer (Bex); Business Objects (BO); BusinessObjects Data Services/Integrator (BODS/BODI); Business Warehouse (BW); Crystal Reports; Sybase PowerDesigner

SAS: Analytics; BI Dashboard; DataFlux Data Management Platform; Enterprise BI Server; Enterprise Guide; Information Map Studio; MDM Data Integration Server; Web Report Studio

OS/NETWORK: Conversant with Apple Mac OSX; AS/400; Canonical Ubuntu; Cisco; Citrix; DOS; ODBC; OpenStack Oracle Sun Solaris / Illumos; Red Hat Linux and Microsoft Windows

TECHNOLOGY STACK: JavaScript; LAMP (Linux Apache MySQL PHP); DAX/MDX; Ruby on Rails; SQL and XML/HTML

References Available Upon Request

CAREER OPPORTUNITY

Proven leader with excellent interpersonal and organizational skills, eager to contribute authentic value in the Business Intelligence and Data Analytics arena. Agile Business Analytics Architect / Business Development Manager or Director with 28+ years of professional experience, primarily with *Finance, Marketing & Agile Information Technology*. Consulted with *Global Fortune 100* most reputable companies including:

Bank of America Merrill Lynch, BNP Paribas, Citigroup, Fujitsu, ICBC, KPMG, Pfizer, PWC & Wells Fargo

ROLE EXPERIENCE & CONTINUED INTEREST

Agile Coach (Classroom/Enterprise/Mentor/Online/Portfolio/Virtual Training); Data Architect; Director Of Information Technology; Enterprise Architect; Holacracy Coach; Information Technology Architect; Kanban/Lean/LeSS Coach; Lean Portfolio Manager (LPM); Managing Director; Product Manager; Product Owner; Program Director; Program Manager; Project Manager; Release Train Engineer (RTE); Scrum Master; Senior Architect; Senior Manager; Senior Product Manager; Senior Project Manager; Senior Solutions Architect; Senior Vice President; Solutions Architect; Technical Director; Technical Product Manager; Technical Program Manager; Technical Project Manager; VP

PROJECT AVAILABILITY

CORP TO CORP

Next Wave Network	2003 – Present (C2C)
Foundassion	2021 – Present (C2C)

W2

Apex Systems
Bank of America
February 2022 – August 2023
Remote (Charlotte, NC)

GT&O Consumer, Business & Wealth Management Tech Infrastructure (CBWT)

Portfolio Assessment Lead
Enterprise Agile Coach

Performance Engineering & Capacity Management (PE&CM)
Application Production Services Release Engineering and Core Tech Infrastructure (APSRE); Data, Analytics, and Insights Technology (DAIT/SODPS); …

Technology Infrastructure (TI) Mobilization – Agile Service Delivery ~ $3.5 – 4 billion (Annual Budget); Enable Workforce Modernization (6,000 – 12,000)

Agile Coaching Support:
https://horizon.bankofamerica.com/docs/display/RPCMENABLE/Agile+Maturity+Pilot

Application Delivery Integration (ADI)	Custom DB Engineering & Operations	Mainframe
Application Solutions & Integration (ASI)	Data Center Exit	Monitoring (MON) & Operational Intelligence (OI)
Audit GIS Mandates	Data Management Technology (DMT)	Never Down
ATM, Financial Center, and Real Estate Technology Delivery & Services (ATM)	Document, Content, and Record Services (DCRS)	NPT
BAU	Digital Group Sales and Personalization (DGS&P)	Operations
Banking & Lending Technology (BLT)	Enterprise Architecture & Engineering (EAE)	OPEX
Business Management, Resiliency and Controls (BMRC)	EDPAS DMT GIS EDGeStability (EDGE)	OpsTech
Business Operations	Employee Experience Technology (EET)	Production Governance & Analytics
C4E (Center for Enablement)	Enterprise Risk and Finance Technology (ERFT)	Regional Management
CIO Business Initiative (HSC)	Global Banking Technology (GBT)	Retail Preferred Small Business Wealth Technology (RPSWT)
Client Facing Platform Technology (CFPT)	Global Markets Operations Technology (GMOT)	Self-Funded Initiative (SFI)
Contact Center	Gov & Analytics	Solution Engineering
Core Customer Data Platforms (CCDP)	Investment & Banking Production Technology (IBPT)	Trading Operations Resiliency (TOR) GWIM
Corporate Functions & Data Management Tech APS (CDAPS)	Investment Engineering Production Services (IEPS)	Wealth Management Technology (WMT)

Apex Systems
March 2021 – January 2022

Wells Fargo Agile Coach – EFT
(Corporate Risk Technology | Public Affairs & Marketing)
Remote

Provided Agile; Lean; LeSS; Kanban; SAFe coaching services alongside Apex Systems Corporate Risk team, as well as Public Affairs & Marketing team coaches, director, kanban leads, scrum masters, program manager, RTE, program and scaling coach for 21 Corporate Risk Technology and 34 Public Affairs & Marketing teams, including:
ERFT (CARAT - Escalations UI; RAR - Risk Asset Review Target State; RMP - Risk Management Platform)
PAM CVET Video Services, Digital Signage, WFOD, Meetings and Events Planning

Performed Agile Registry Analysis to understand team composition, readiness, potential impediments.

Assisted with reviewing and editing of workshop materials, including Agile Team 101, Kanban, Scrum Master, Product Owner, LeSS, Spikes, while aligning towards communication plan that ensured leaders, managers, and team members were to receive cascading information including relevant details about the activities, what to expect, how this affects roles, as well as change readiness evaluation of 51 Corporate Risk Technology and 243 Public Affairs & Marketing team members.

Tested and assisted in the completion of Agile Health Assessments via interviews with Scrum Masters and Kanban Leads to understand their current knowledge as well as team dynamics and best practices, which supplemented the data that was provided on the registry.

Attended and coached alongside the team on workshops including Agile Team 101, Kanban, Scrum Master, Product Owner, LeSS, Spikes, with a personal style to maintain focus on continuous relentless improvement, with interpersonal sensitivity, curious inquisitiveness, while also maintaining emotional stability in exploring innovative processes and disruptive thinking, as well as pragmatic options with indicative result metrics.

https://confluence.wellsfargo.net/display/Agile2020/Corporate+Risk+Agile+Transformation+Home
https://confluence.wellsfargo.net/display/PAMAgile